



Updated: April 2020

With the heightened level of caution and mandatory social distancing rules in place due to the COVID-19 pandemic, we wanted to share with you the steps we have taken at Smith Chiropractic to ensure your safety. Our staff remains 100% committed to protecting you and preventing illness in our community.

- **Social Distance Appointment Scheduling:** This means limiting the appointment schedule so there is no waiting with other patients in the waiting area. This also gives us ample time to sanitize treatment rooms after each patient.
- **Facemasks:** Dr. Smith and staff will always wear facemask in the office during this time of high concern. We encourage our patients to also wear masks, especially when moving through common areas.
- **Mandatory Handwashing:** We ask that all patients clean their hands immediately when they enter the office, and before they leave.
- **Payment Procedures:** The credit card machine has been relocated so that patients may swipe their own card. Signatures on receipts are not required at this time. We can also put a credit card on file if you would prefer to avoid payment transactions.

Cleaning procedures:

- Treatment Tables are wiped down between each patient with an anti-viral formula.
- We use a superior Medical Disinfectant, which kills 99.999% of Bacterial and Viral germs.
- We have antiviral hand soap and paper towels in our restrooms. Right now, we are insisting on handwashing upon entering and leaving the office.
- Doorknobs, counters and the restrooms are frequently and thoroughly cleaned & sanitized.
- The carpet is cleaned regularly.
- We have wall-mounted hand sanitizer in our entrance hall and anti-viral wipes and sanitizer in each treatment room for your personal use.

We continue to closely monitor this public health situation daily and provide our patients with the most current and vital information from the State and National sources.

If you have any concerns, please ask Dr. Smith [drsmith@drpatricksmith.com](mailto:drsmith@drpatricksmith.com)

Carrie or Meghan [officemanager@drpatricksmith.com](mailto:officemanager@drpatricksmith.com) at any time!

*We are here to help and together we will all get through this viral season healthy.*